



MERIDIAN PSYCHOLOGICAL ASSOCIATES, P.C.

OFFICE REOPENING POLICY

As of today, May 18th, 2020, MPA will begin the gradual reopening of our office. We recognize that given the health risks presented by COVID-19, we must adapt our customary operations to the most current recommendations approved by the Center for Disease Control (CDC) and the Indiana State Department of Health (ISDH).

We have been informed by these agencies that the most effective way to minimize risk of virus transmission is to minimize density and maximize social distance, as well as maintaining appropriate disinfection and hygiene practices. We will continue to monitor the advice and guidance of the CDC and ISDH to adjust this policy as needed.

The safety and health of our patients and staff is our top priority.

To that end, we will be adhering to the following guidelines:

What we will do:

Each practitioner will determine their available hours for in-office clinical work.

Our staff will continuously work to keep the office clean and sanitized.

We have arranged for our office cleaning service to increase the frequency of their visits.

We will have hand sanitizer available for your use at our front desk and in each office.

We will have the capability to check your temperature when you arrive.

Access to our public restroom will be limited, but available upon request.

We have reduced the number of chairs in our waiting rooms to maximize social distance.

Please plan accordingly.

What we will ask you to do:

We request that if you are feeling unwell or if you have any symptoms of illness, please call to cancel or reschedule your appointment.

Please follow the official social distancing guidelines while in the MPA office.

If you arrive before your session or meeting, please wait in your car until your appointment time.

If you are bringing a minor for an appointment, a maximum of **one** other person (an adult) will be allowed to accompany them.

If you wish to use personal protective equipment, please consult with your practitioner and plan on bringing your preferred items to your session or meeting yourself.

To minimize time spent waiting at the front desk, please take advantage of our convenient payment portal on the MPA website: **www.mpaindy.com**

If you have questions or concerns, please first make use of our office phone and email:

317-923-2333 meridianpsych@mpaindy.com

Thank you for your understanding and patience.